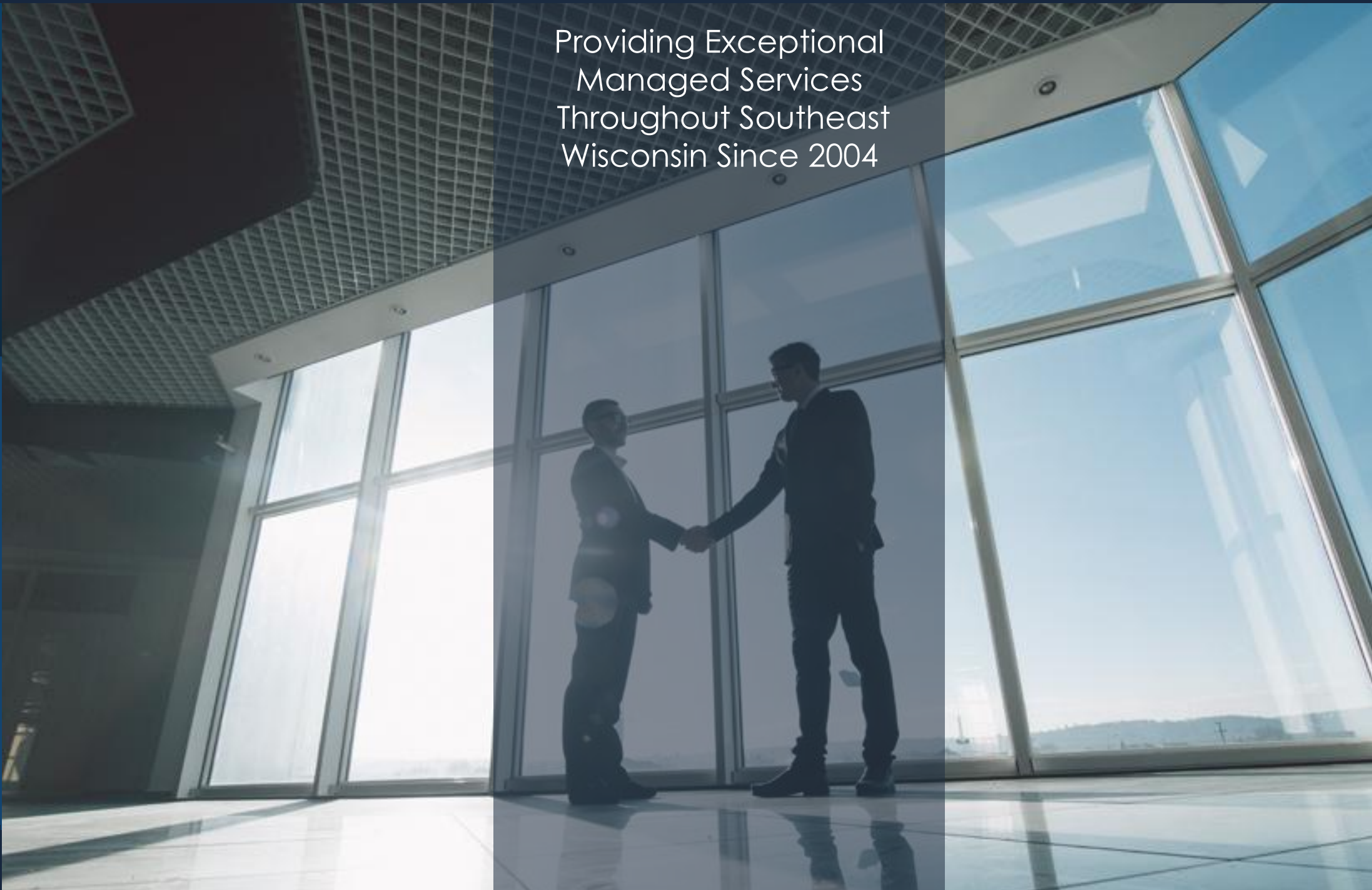




A trusted advisor since 2004, Ontech Systems delivers quality IT solutions. Fostering longstanding relationships with a focus on customer service, we take pride in exceeding expectations.

- ✓ BETTER SUPPORT
- ✓ COMPLETE TRANSPARENCY
- ✓ OUR TEAM IS YOURS 24/7

Ontech Systems offers custom managed service solutions based on your needs. With a wide range of options, you can choose from around-the-clock support to a set number of monthly hours.



Providing Exceptional Managed Services Throughout Southeast Wisconsin Since 2004

### OUR PARTNERS



ONTECH SYSTEMS, INC  
N85W16186 Appleton Ave  
Menomonee Falls, WI 53051



# A True PARTNERSHIP

Not Just Another Vendor

Defend your Network with the Best Technology & Staff in the Industry

## What Are Managed Services?

In the past few years, cyber-attacks have evolved to be a dangerous threat to every business. Ontech Systems provides the 24/7 protection your business needs in the new landscape of threats such as ransomware, malware, phishing, social engineering and more.

## Best-in-Class Cybersecurity Solutions

Ontech provides best-in-class cybersecurity solutions, backed by our SOC facility, staffed 24/7 with a team of cybersecurity experts who can quickly address threats. Together, we provide a powerful combination of software and services.

## Features Included

- ✔ Next-Gen endpoint protection, windows updates, security patches
- ✔ Backup monitoring, application service packs, third-party updates
- ✔ Executive reports, patch management reports, backup reports, asset management & more
- ✔ Ontech managed security



Advanced monitoring, detection, response and remediation services allow your network to stop active threats, minimize harm and demonstrate compliance.

Intelligent reporting and documentation capabilities, like real-time alerting, network log and activity monitoring give you a real-time look at your network security.

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Menomonee Falls, WI 53051

**SCHEDULE A FREE NETWORK DISCOVERY**  
[info@ontech.com](mailto:info@ontech.com)

BASIC

ADVANCED

COMPLETE

## Managed Services

Hardware & Software Audits, Asset Management	✔	✔	✔
Health Monitoring	✔	✔	✔
Disk Space Monitoring, Temp. File Cleanup	✔	✔	✔
Performance, Availability & Preventive Maintenance Report	✔	✔	✔
24x7 Monitoring & Alerting	✔	✔	✔
24x7 Patching (Tested by our NOC)	✔	✔	✔
Backup Monitoring	✔	✔	✔
Endpoint Threat Protection	✔	✔	✔
Secure Remote Access	✔	✔	✔
Web-based Management Portal	✔	✔	✔
Backed by SLA	✔	✔	✔
Client Documentation Portal	✔	✔	✔
Issue-based Ticket Assignment		✔	✔
Hardware Driver & Firmware Updates		✔	✔
Network Documentation & Performance Monitoring		✔	✔
Assigned After-hour Maintenance		✔	✔
Project Tickets (assisted by NOC)		✔	✔
Network Performance Monitoring & Alerting		✔	✔

## Managed Security Services

Security Awareness Training	✔	✔	✔
Secure DNS-layer Protection	✔	✔	✔
Dark Web Scanning	✔	✔	✔
Office 365 Risk Watch	✔	✔	✔
Threat Detection, Response & Remediation		✔	✔
Next Generation Endpoint Security		✔	✔
Threat Intelligence Support		✔	✔
Complete SOC Services			✔
Ultimate SIEM Technology			✔
Advanced Reporting for Compliance			✔
Security Event Monitoring & Analysis			✔

## OPTIONAL ADD-ON SERVICES:

Help Desk		✔	
Mobile Device Management	✔	✔	✔
HIPAA, PCI Scans	✔	✔	✔
Penetration Testing	✔	✔	✔
Vulnerability Assessment	✔	✔	✔
Custom Security Profiles			✔
Endpoint Risk Scoring & Alert Thresholds			✔