

Trade **in**. Trade **up**.

Grow with Allworx Connect™ as your business needs grow.

Trade in an older Allworx server for a brand new Allworx Connect™ server, and get all the power and features that come with it.

How it works

- Applicable to Allworx 6x12, 6x, 24x and 48x servers.
- Older Allworx servers are valued at 35% of the list price as long as they are functional.
- Trade-in is only allowed for an equal or higher capacity Connect server.
- Pay an optional one-time fee for transferring the existing software keys to the new server (see **Transfer** for details).
- Any existing hardware and software upgrade warranties do not transfer to the new server.
- Return the older server to Allworx within 30 days of receiving the new server to avoid the penalty charge.

Trade-in pricing schedule

Cat. #	Trade-In	Partner	MSRP
8010751	6x12 for 320	\$459	\$781
8010752	6x12 for 324	\$534	\$906
8010753	6x12 for 530	\$722	\$1,216
8010754	6x12 for 536	\$847	\$1,426
8010755	6x12 for 731	\$1,347	\$2,801
8010761	6x for 530	\$609	\$1,035
8010762	6x for 536	\$734	\$1,245
8010763	6x for 731	\$1,234	\$2,620
8010771	48x for 731	\$927	\$1,855
8010779	24x for 731	\$927	\$1,855

Trade up from a lower to higher capacity Allworx Connect server as your business needs grow. Risk free.

How it works

- Applicable for upgrading servers within the Allworx Connect family.
- There's a one-time system upgrade fee.
- Get one FREE user-level expansion key for the new Connect server.
- Pay an optional one-time fee for transferring the existing software keys to the new server (see **Transfer** for details).
- Any existing hardware and software upgrade warranties do not transfer to the new server.
- Return the older server to Allworx within 30 days of receiving the new server to avoid the penalty charge.

Trade-up pricing schedule with free user key

Cat. #	Trade-Up	Partner	MSRP	User Key
8010701	320 to 530	\$462	\$924	31-50 FREE
8010702	320 to 536	\$462	\$924	31-50 FREE
8010703	320 to 731	\$1,350	\$2,700	31-50 FREE
8010704	324 to 530	\$462	\$924	31-50 FREE
8010705	324 to 536	\$462	\$924	31-50 FREE
8010706	324 to 731	\$1,350	\$2,700	31-50 FREE
8010707	530 to 731	\$1,350	\$2,700	51-100 FREE
8010708	536 to 731	\$1,350	\$2,700	51-100 FREE

Transfer your software keys over to the new server for a low, one-time fee. Yep, you don't have to pay the software key price differences for the new server.

Software key transfer pricing schedule

Cat. #	Key Transfer Fee	Partner	MSRP
8000010	To 320 or 324	\$250	\$500
8000020	To 530 or 536	\$250	\$500
8000030	To 731	\$500	\$1,000

Interested? Here are the three easy steps.

1. Contact your Allworx Authorized Distributor with your trade-in or trade-up order.
2. Once Allworx receives the order from the distributor, we'll drop ship the new server to you.
3. Return the old server back to Allworx using the return label provided within 30 days of receiving the new server.

Common questions

I want to trade in a 24x for a Connect 731. T1 in the 24x didn't require a separate software key but the Connect 731 does. Do I have to purchase a separate T1 key for Connect 731?

It depends. When you pay for your key transfer fee (in this case, \$500 at the Partner price), we'll automatically create a T1 key for your new Connect 731. However, in the scenario where you don't have any other software keys you want to transfer, it would be more cost effective to purchase a new T1 key for the new Connect 731 server.

I have a multi-site Allworx deployment and I only want to trade in one of the old servers for a new Connect server. Is that possible?

Yes. However, all the connected Allworx servers in the multi-site network must be upgraded to the same system software version as the new Connect server. If you do not have the software upgrade keys on the existing servers, you have to purchase software upgrade keys for them.

How about transferring the existing configuration settings and data files from the old server to the new server?

You can use our new free server tool Allworx Migrate™ to easily transfer existing configurations and data files from the old server to the new. Download the Migrate™ Administration Guide from the partner portal to learn more. In order to use Migrate, both the old and the new servers must be running System Software 8.0 or higher. If needed, we'll provide a temporary software upgrade key for the old server to enable the 8.0 upgrade. Please note that Migrate does not transfer any software keys.

I have a current software upgrade key on my old server. How do I upgrade to System Software 8.0?

You must install all prior Allworx System Software releases sequentially until you reach the latest System Software 8.0 version you wish to install. For example, a server running 7.6 must be upgraded to 7.7 before being able to download 8.0.

What happens if the user expansion keys I have on the old server don't exactly match the user expansion keys for the new Connect server during a trade-in?

We'll always make sure you have enough user keys to cover the existing users, barring excess of the maximum allowed users on the new Connect server. Let's say you have a 6x with 60 user keys and want to trade it in for a Connect 731. We'll add a 51–100 user key to the new Connect 731 to ensure all your 60 existing users will be covered.

How does the key transfer process work?

Good news is you don't have to do a thing. Once we receive the trade-in or trade-up order from an authorized distributor with a key transfer request, we'll initiate the key transfer from your old server to the new server within 24 hours. Your transferred keys will be waiting for you in the Feature Key download page when you're ready to activate the new Connect server.

What is the penalty charge if I don't return the old server within 30 days?

We'll invoice you for the difference between what you already paid and the full price of the new Connect server you traded in or traded up.